

Quarterly report overview



KPI Statistic

period: 2020-04-01 to 2020-06-30

BERENBERG

PRIVATBANKIERS SEIT 1590

Compare quarterly average value for reachability

Uptime/Downtime	Downtime %	Operating time %
Wealth Management Portal	0,16	99,84
FinTS	0,004	99,996
Berenberg PSD2 Open Banking	0,00	100,00

Uptime/Downtime	Downtime (min)	Operating time (hr)
Wealth Management Portal	0,0377	23,962
FinTS	0,0009	23,999
Berenberg PSD2 Open Banking	0,0000	24,000

Compare quarterly average value for performance

Response time	AIS (msec)	PIS (msec)
Wealth Management Portal	707,56	468,27
FinTS	99,54	354,51
Berenberg PSD2 Open Banking	721,50	538,67

Wealth Management Portal	Performance		Availability		
	request to account informations	submission of a single payment	Operating time		Downtime
	Date	msec	%	hours	%
2020-04-01	705	484	100	24,00	0
2020-04-02	731	502	100	24,00	0
2020-04-03	752	551	100	24,00	0
2020-04-04	702	561	100	24,00	0
2020-04-05	768	494	100	24,00	0
2020-04-06	730	472	100	24,00	0
2020-04-07	744	513	100	24,00	0
2020-04-08	739	576	100	24,00	0
2020-04-09	755	480	100	24,00	0
2020-04-10	722	589	100	24,00	0
2020-04-11	744	517	100	24,00	0
2020-04-12	763	564	100	24,00	0
2020-04-13	705	516	100	24,00	0
2020-04-14	558	579	100	24,00	0
2020-04-15	282	379	100	24,00	0
2020-04-16	278	433	100	24,00	0
2020-04-17	296	466	100	24,00	0
2020-04-18	268	467	100	24,00	0
2020-04-19	270	474	100	24,00	0
2020-04-20	834	479	100	24,00	0
2020-04-21	1834	1210	100	24,00	0
2020-04-22	709	416	100	24,00	0
2020-04-23	710	464	100	24,00	0
2020-04-24	746	426	100	24,00	0
2020-04-25	726	386	100	24,00	0
2020-04-26	709	411	100	24,00	0
2020-04-27	744	466	100	24,00	0
2020-04-28	742	425	100	24,00	0
2020-04-29	795	457	100	24,00	0
2020-04-30	734	405	100	24,00	0
2020-05-01	812	470	100	24,00	0
2020-05-02	706	397	100	24,00	0
2020-05-03	759	561	100	24,00	0
2020-05-04	762	448	100	24,00	0
2020-05-05	708	427	100	24,00	0
2020-05-06	426	438	100,00	24,00	0,00
2020-05-07	333	473	100,00	24,00	0
2020-05-08	417	413	100,00	24,00	0
2020-05-09	656	520	100,00	24,00	0
2020-05-10	598	508	100,00	24,00	0
2020-05-11	545	333	100,00	24,00	0
2020-05-12	584	369	100,00	24,00	0,00
2020-05-13	553	417	100	24,00	0
2020-05-14	611	475	100	24,00	0
2020-05-15	645	420	100	24,00	0
2020-05-16	688	457	100	24,00	0
2020-05-17	700	452	100	24,00	0
2020-05-18	576	419	100	24,00	0
2020-05-19	599	396	100	24,00	0
2020-05-20	630	463	100	24,00	0

Wealth Management Portal	Performance		Availability		
	request to account informations	submission of a single payment	Operating time		Downtime
Date	msec		%	hours	%
2020-05-21	508	483	100	24,00	0
2020-05-22	674	439	100	24,00	0
2020-05-23	576	417	100	24,00	0
2020-05-24	694	483	100	24,00	0
2020-05-25	464	407	100	24,00	0
2020-05-26	449	478	100	24,00	0
2020-05-27	624	446	87	20,88	13
2020-05-28	837	496	100	24,00	0
2020-05-29	916	527	100	24,00	0
2020-05-30	873	490	100	24,00	0
2020-05-31	969	1120	100	24,00	0
2020-06-01	858	602	100	24,00	0
2020-06-02	940	468	100	24,00	0
2020-06-03	821	472	100	24,00	0
2020-06-04	797	478	100	24,00	0
2020-06-05	848	478	100	24,00	0
2020-06-06	732	515	100	24,00	0
2020-06-07	790	452	100	24,00	0
2020-06-08	906	514	100	24,00	0
2020-06-09	925	524	100	24,00	0
2020-06-10	1032	471	100	24,00	0
2020-06-11	946	468	100	24,00	0
2020-06-12	879	489	100	24,00	0
2020-06-13	482	433	100	24,00	0
2020-06-14	435	430	100	24,00	0
2020-06-15	531	436	100	24,00	0
2020-06-16	506	425	100	24,00	0
2020-06-17	656	491	100	24,00	0
2020-06-18	515	451	100	24,00	0
2020-06-19	845	422	98,7	23,69	1,3
2020-06-20	900	443	100	24,00	0
2020-06-21	931	400	100	24,00	0
2020-06-22	856	408	100	24,00	0
2020-06-23	883	332	100	24,00	0
2020-06-24	891	309	100	24,00	0
2020-06-25	905	329	100	24,00	0
2020-06-26	812	317	100	24,00	0
2020-06-27	826	319	100	24,00	0
2020-06-28	609	306	100	24,00	0
2020-06-29	802	299	100	24,00	0
2020-06-30	842	328	100	24,00	0
quarterly average value	707,56	468,27	99,84	23,962	0,16

FinTS	Performance			Availability		
	submission of a single payment	submission of a bulk payment	request informations to account	Operating time		Downtime
Date	msec			%	hours	%
2020-04-01	378	0	86	100	24,00	0
2020-04-02	392	386	106	100	24,00	0
2020-04-03	403	0	162	100	24,00	0
2020-04-04	405	0	62	100	24,00	0
2020-04-05	509	0	112	100	24,00	0
2020-04-06	407	0	121	100	24,00	0
2020-04-07	379	567	167	100	24,00	0
2020-04-08	353	463	86	100	24,00	0
2020-04-09	388	0	77	100	24,00	0
2020-04-10	413	0	69	100,00	24,00	0
2020-04-11	467	0	79	100	24,00	0
2020-04-12	559	0	128	100	24,00	0
2020-04-13	435	0	142	100	24,00	0
2020-04-14	485	0	88	100	24,00	0
2020-04-15	530	704	146	100	24,00	0
2020-04-16	431	449	112	99,66	23,92	0,34
2020-04-17	391	402	82	100	24,00	0
2020-04-18	439	0	70	100	24,00	0
2020-04-19	522	0	87	100	24,00	0
2020-04-20	419	535	113	100	24,00	0
2020-04-21	410	0	75	100	24,00	0
2020-04-22	421	0	74	100	24,00	0
2020-04-23	390	469	90	100	24,00	0
2020-04-24	435	758	77	100	24,00	0
2020-04-25	440	0	81	100	24,00	0
2020-04-26	572	0	113	100	24,00	0
2020-04-27	403	0	123	100	24,00	0
2020-04-28	408	402	91	100	24,00	0
2020-04-29	386	404	82	100	24,00	0
2020-04-30	417	0	76	100	24,00	0
2020-05-01	531	0	76	100	24,00	0
2020-05-02	550	0	103	100	24,00	0
2020-05-03	658	0	181	100	24,00	0
2020-05-04	424	796	85	100	24,00	0
2020-05-05	362	0	95	100	24,00	0
2020-05-06	401	0	88	100	24,00	0
2020-05-07	395	452	81	100	24,00	0
2020-05-08	408	0	120	100,00	24,00	0
2020-05-09	494	0	79	100	24,00	0
2020-05-10	741	0	127	100	24,00	0
2020-05-11	391	0	97	100	24,00	0
2020-05-12	387	1036	77	100	24,00	0
2020-05-13	347	723	75	100	24,00	0
2020-05-14	350	393	82	100	24,00	0
2020-05-15	404	409	88	100	24,00	0
2020-05-16	510	0	64	100	24,00	0
2020-05-17	808	0	124	100	24,00	0
2020-05-18	472	516	111	100	24,00	0
2020-05-19	401	574	106	100	24,00	0
2020-05-20	404	0	94	100	24,00	0
2020-05-21	569	0	67	100	24,00	0
2020-05-22	399	619	81	100	24,00	0
2020-05-23	542	0	108	100	24,00	0
2020-05-24	1030	0	166	100	24,00	0
2020-05-25	402	967	104	100	24,00	0
2020-05-26	386	364	79	100	24,00	0
2020-05-27	469	480	85	100	24,00	0
2020-05-28	391	427	85	100	24,00	0
2020-05-29	412	0	88	100	24,00	0
2020-05-30	665	0	98	100	24,00	0
2020-05-31	713	618	103	100	24,00	0
2020-06-01	446	0	104	100	24,00	0
2020-06-02	397	0	95	100	24,00	0
2020-06-03	387	0	89	100	24,00	0
2020-06-04	403	417	88	100	24,00	0

FinTS	Performance			Availability		
	submission of a single payment	submission of a bulk payment	request informations to account	Operating time		Downtime
Date	msec			%	hours	%
2020-06-05	378	0	87	100	24,00	0
2020-06-06	856	0	68	100	24,00	0
2020-06-07	481	686	166	100	24,00	0
2020-06-08	411	0	95	100	24,00	0
2020-06-09	461	513	79	100	24,00	0
2020-06-10	453	0	70	100	24,00	0
2020-06-11	333	498	68	100	24,00	0
2020-06-12	337	0	76	100	24,00	0
2020-06-13	522	0	170	100	24,00	0
2020-06-14	668	1567	272	100	24,00	0
2020-06-15	442	0	179	100	24,00	0
2020-06-16	528	548	97	100	24,00	0
2020-06-17	376	346	88	100	24,00	0
2020-06-18	374	604	69	100	24,00	0
2020-06-19	435	773	118	100	24,00	0
2020-06-20	452	0	68	100	24,00	0
2020-06-21	707	0	141	100	24,00	0
2020-06-22	406	0	96	100	24,00	0
2020-06-23	373	508	89	100	24,00	0
2020-06-24	403	400	70	100	24,00	0
2020-06-25	386	692	70	100	24,00	0
2020-06-26	375	0	81	100	24,00	0
2020-06-27	438	0	64	100	24,00	0
2020-06-28	565	607	122	100	24,00	0
2020-06-29	365	0	91	100	24,00	0
2020-06-30	356	532	94	100	24,00	0
quarterly average value	354,51		99,54	99,996	23,999	0,004

Berenberg PSD2 Open Banking	Performance			Availability								
	Account Information Services (AIS)	Payment Instrument Issuer Service Provider (PIISP)	Payment Initiation Services (PIS)	Operating time	Operating time	Operating time	Downtime	Downtime	Distinct TPPs	API requests	Errors	Error Rate
		msec		(sec)	(hr)	(%)	(sec)	(min)	(#)	(#)	(%)	(%)
2020-04-01	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-02	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-03	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-04	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-05	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-06	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-07	995	0	0	86400	24	100	0	0	1	16	0	0
2020-04-08	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-09	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-10	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-11	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-12	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-13	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-14	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-15	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-16	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-17	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-18	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-19	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-20	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-21	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-22	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-23	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-24	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-25	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-26	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-27	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-28	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-29	0	0	0	86400	24	100	0	0	0	0	0	0
2020-04-30	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-01	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-02	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-03	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-04	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-05	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-06	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-07	1078	0	0	86400	24	100	0	0	1	4	0	0
2020-05-08	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-09	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-10	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-11	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-12	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-13	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-14	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-15	0	0	782	86400	24	100	0	0	0	0	0	0
2020-05-16	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-17	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-18	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-19	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-20	0	0	363	86400	24	100	0	0	1	6	0	0
2020-05-21	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-22	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-23	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-24	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-25	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-26	364	0	0	86400	24	100	0	0	2	19	0	0
2020-05-27	399	0	422	86400	24	100	0	0	2	55	4	9.52
2020-05-28	1003	0	452	86400	24	100	0	0	1	16	0	0
2020-05-29	490	0	647	86400	24	100	0	0	1	21	2	7.27
2020-05-30	0	0	0	86400	24	100	0	0	0	0	0	0
2020-05-31	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-01	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-02	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-03	0	274	566	86400	24	100	0	0	1	9	0	0

Berenberg PSD2 Open Banking	Performance			Availability								
	Account Information Services (AIS)	Payment Instrument Issuer Service Provider (PIISP)	Payment Initiation Services (PIS)	Operating time	Operating time	Operating time	Downtime	Downtime	Distinct TPPs	API requests	Errors	Error Rate
	msec			(sec)	(hr)	(%)	(sec)	(min)	(#)	(#)	(%)	(%)
2020-06-04	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-05	0	215	0	86400	24	100	0	0	1	2	0	0
2020-06-06	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-07	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-08	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-09	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-10	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-11	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-12	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-13	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-14	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-15	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-16	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-17	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-18	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-19	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-20	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-21	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-22	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-23	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-24	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-25	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-26	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-27	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-28	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-29	0	0	0	86400	24	100	0	0	0	0	0	0
2020-06-30	0	0	0	86400	24	100	0	0	0	0	0	0
quarterly average value	722	245	539	86400	24	100	0	0	1	19	0	8,40